

Guarantee of materials and workmanship



First of all thank you for choosing Taylors Electrical Ltd to carry out your electrical installations and testing work. With over 20 years industry experience we know how important it is for our clients to be assured that the work they have carried out is up to and in line with the current electrical standards, but sometimes through no fault of anyone's products may stop working, materials may not last as long as they were supposed to. That is why we are providing you with our guarantee of workmanship.



Our guarantee covers all workmanship for 12 months.

If the workmanship does not live up to the recommended industry standards then Taylors Electrical Ltd will return and carry out any necessary works to rectify the issue up to a period of 12 months from the date of installation. This guarantee is subject to the previously agreed contractual terms of the relevant contract for works between the parties.



Our guarantee also covers you for up to 12 months call back on product failure repair or replacement.

Should an installed part or component fail within the manufactures warranty period then Taylors Electrical Ltd will return and replace or repair the faulty part or component at no cost to the client up to a period of 12 months from the date of installation. This guarantee is subject to the previously agreed contractual terms of the relevant contract for works between the parties.

Our guarantee is transferable, for example if our client builder builds a house the guarantee on the workmanship or product failure may pass to the buyer of the house subject to the previously agreed contractual terms of the relevant contract for works between the parties.

Taylors Electrical Ltd guarantees that the workmanship completed is reasonably free of defects and within customary tolerances of the construction industry. "Customary tolerances of the construction industry" means tolerances common and expected in the construction industry and guaranteed to be performed by a skilful and professional contractor. This guarantee also covers work under customary tolerances for all subcontractors and other trades people under contract with the Taylors Electrical Ltd who have been instructed by Taylors Electrical Ltd to carry out the works, including the crew of the Taylors Electrical Ltd.

Taylors Electrical Ltd further guarantees that the work reasonably conforms to the requirements of the contract documents, drawings, plans, and specifications. If any defects or deviations are found Taylors Electrical Ltd shall repair or replace any of the alleged defective work and correct any deviations. The work to be corrected will be the particular part or area that is defective or deviated.

Taylor's Electrical Ltd shall start corrective work within a reasonable time after written notice from the client or owner. Taylor's Electrical Ltd shall have the option of repairing or replacing, at its election.

Exclusions

This guarantee shall be null and void and Taylor's Electrical Ltd shall not be liable for any damages or expenses, if the client or owner does not first grant Taylor's Electrical Ltd access to the premises and the opportunity to inspect, correct, or replace alleged defective items, deviations, before the client/owner incurs expenses or has work done by a replacement contractor.

Taylor's Electrical Ltd will not guarantee or be liable for damage caused or any loss whatsoever by latent defects in any product or material (not observable on reasonable inspection).

Taylor's Electrical Ltd will not guarantee or be liable under this guarantee for damage caused to any part of the building structure or equipment, fixtures or fittings, furniture, assets, valuable items or objects, vehicles, groundwork's, property's horticulture or agriculture. This list is not exhaustive. This guarantee only provides an assurance that the electrical work will be carried out to the appropriate standards in the construction industry. If damage is caused during the installation to any parts as stated above or any other parts, a proper cause of action would be to inform Taylor's Electrical Ltd who will provide information as to your rights under the contract for works.

We do not offer product or component guarantees outside of the manufacturer's guarantee time period.

We do not guarantee replacement of lamps unless the lamps are specialist by nature.

This guarantee may be voided if it found that the client or user has caused the failure or damage by neglect, omission or direct action of which the client or user was or should have been aware would cause the failure or damage.

This guarantee may be voided if it found that the client or user has undertaken work that has affected the installation or any part thereof under guarantee.

The guarantee is only offered once full payment as per the contractual terms has been received by Taylor's Electrical Ltd. If payment is still outstanding the guarantee will not be valid.

This guarantee does not cover the replacement of parts or alteration to work which when installed was in compliance with current standards but subsequently due to legislative or construction industry practices has become out of compliance with current standards.

This guarantee is limited to the maximum cost to Taylor's Electrical Ltd of £5,000 unless otherwise stated in the previously agreed contractual terms of the relevant contract for works between the parties. This guarantee does not permit the payout of any money to any client or owner or any other person by Taylor's Electrical Ltd. The maximum figure as stated above is purely the value of cost in material, parts, and labour in which it would cost Taylor's Electrical Ltd to repair, replace or rectify any parts or workmanship to bring in line with current construction industry practices and standards.

Taylor's Electrical Ltd will not cover problems which arise in an attempt to match existing materials. There are limitations inherent in the matching of existing materials such as stucco, drywall, paint, wood, tile, flooring, concrete, and the like. Exact duplication in matching, texture, and colour cannot be guaranteed. Variations within industry tolerances will be considered acceptable.

Taylor's Electrical Ltd shall not incur any liability under this guarantee whatsoever for any direct or indirect loss including but not limited to loss of profit, loss of business opportunities, increased operating costs, consequential loss, purely economic loss, distress, suffering, inconvenience, discomfort, emotional trauma or otherwise, liquidated or other damages payable or suffered by any person, as a result in the delay of completion of a project.

Taylor's Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised by defects in or the failure of the sub structure or any adjacent or surrounding materials or components.

Taylors Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised due to defects in the existing building, property, installation or construction site.

Taylors Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised by fire, lighting, flood, explosion, abnormal winds, earthquakes, acts of war, riots, civil commotion, radiation, falling objects, vandalism, subsidence or any other extraneous causes outside the reasonable control of Taylors Electrical Ltd.

Taylors Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised by inaccurate, inadequate or insufficient designs, drawings, dimensions or other information provided or omitted to be provided to Taylors Electrical Ltd.

This guarantee only applies to labour, products and material supplied by Taylors Electrical Ltd as part of our contractual obligation.

To avoid fraudulent copies this guarantee will not be valid unless accompanied by a signed written or a signed email guarantee verification from a director of Taylors Electrical Ltd confirming the works that the guarantee will cover.