



Customer works review questionnaire

Thank you for taking the time to review our services. Your feedback is important to us and ensures we maintain our high standards of workmanship and service.

Customer name

Site address

Job reference

Date

(Please circle a number with 5 being the highest score)

Did the site engineer arrive at the correct times. 1 2 3 4 5

Was the engineer clear in any advice or explanations provided. 1 2 3 4 5

Was the engineer polite in communication and tidy in appearance. 1 2 3 4 5

Was the work carried out in a neat and tidy manner. 1 2 3 4 5

Was all the work installed correctly. 1 2 3 4 5

Were you happy with the finished job. 1 2 3 4 5

Would you use our service again. Yes or No

Additional comments

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