

Guarantee of materials and workmanship



First of all thank you for choosing Taylors Electrical Ltd to carry out your pool installations work. With over 20 years industry experience we know how important it is for our clients to be assured that the work they have carried out is up to and in line with the current standards, but sometimes through no fault of anyone's products may stop working, materials may not last as long as they were supposed to. That is why we are providing you with our guarantee of materials and workmanship.



Our guarantee covers all workmanship for 12 months.

If the workmanship does not live up to the recommended industry standards then Taylors Electrical Ltd will return and carry out any necessary works to rectify the issue up to a period of 12 months from the date of installation. This guarantee is subject any previously agreed contractual terms of the relevant contract for works between the parties.



Our guarantee also covers you for up to 12 months call back on product failure repair or replacement.

Should an installed part or component supplied by Taylors Electrical Ltd fail within the manufactures warranty period then Taylors Electrical Ltd will return and replace or repair the faulty part or component at no cost to the client up to a period of 12 months from the date of installation. This guarantee is subject to the previously agreed contractual terms of the relevant contract for works between the parties.



Pool on site lining 10 year waterproofing and welded seams guarantee.

The guarantee covers defects in materials and faulty workmanship when the liner is installed by Taylors Electrical Ltd and the pool is subsequently operated strictly in accordance with the relevant care and maintenance instruction. The Haogenplast on site liner warranty includes a **5 year stain and resistance warranty** and a **10 year waterproofing warranty**.

To be eligible for the guarantees and warranties the full amount of the estimate works must be paid in full and any defects should be reported within 7 days of notice.

Our guarantee is not transferable and limited to the original client only.

Taylors Electrical Ltd guarantees that the workmanship completed is reasonably free of defects and within

customary tolerances of the construction industry. “Customary tolerances of the construction industry” means tolerances common and expected in the construction industry and guaranteed to be performed by a skillful and professional contractor. This guarantee also covers work under customary tolerances for all subcontractors and other trades people under contract with the Taylors Electrical Ltd who have been instructed by Taylors Electrical Ltd to carry out the works, including the crew of the Taylors Electrical Ltd.

Taylors Electrical Ltd further guarantees that the work reasonably conforms to the requirements of the contract documents, drawings, plans, and specifications. If any defects or deviations are found Taylors Electrical Ltd shall repair or replace any of the alleged defective work and correct any deviations. The work to be corrected will be the particular part or area that is defective or deviated.

Taylors Electrical Ltd shall start corrective work within a reasonable time after written notice from the client or owner. Taylors Electrical Ltd shall have the option of repairing or replacing, at its election.

Exclusions

This guarantee shall be null and void and Taylors Electrical Ltd shall not be liable for any damages or expenses, if the client or owner does not first grant Taylors Electrical Ltd access to the premises and the opportunity to inspect, correct, or replace alleged defective items, deviations, before the client/owner incurs expenses or has work done by a replacement contractor.

Taylors Electrical Ltd will not guarantee or be liable for damage caused or any loss whatsoever by latent defects in any product or material (not observable on reasonable inspection).

Taylors Electrical Ltd will not guarantee or be liable under this guarantee for damage caused to any part of the building structure or equipment, fixtures or fittings, furniture, assets, valuable items or objects, vehicles, groundwork's, property's horticulture or agriculture. This list is not exhaustive. This guarantee only provides an assurance that the work will be carried out to the appropriate standards in the construction industry. If damage is caused during the installation to any parts as stated above or any other parts, a proper cause of action would be to inform Taylors Electrical Ltd who will provide information as to your rights under the contract for works.

We do not offer product or component guarantees outside of the manufactures guarantee time period.

We do not guarantee replacement of lamps unless the lamps are specialist by nature.

This guarantee may be voided if it found that the client or user has caused the failure or damage by neglect, omission or direct action of which the client or user was or should have been aware would cause the failure or damage.

This guarantee may be voided if it found that the client or user has undertaken work that has affected the installation or any part there of under guarantee.

The guarantee is only offered once full payment as per the contractual terms has been received by Taylors Electrical Ltd. If payment is still outstanding the guarantee will not be valid.

This guarantee does not cover the replacement of parts or alteration to work which when installed was in compliance with current standards but subsequently due to legislative or construction industry practices has become out of compliance with current standards.

This guarantee is limited to the maximum cost to Taylors Electrical Ltd of the original estimated price as stated in the previously agreed contractual terms of the relevant contract for works between the parties. This guarantee does not permit the payout of any money to any client or owner or any other person by Taylors Electrical Ltd. The maximum figure as stated above is purely the value of cost in material, parts, and labour in which it would cost Taylors Electrical Ltd to repair, replace or rectify any parts or workmanship to bring in line with current construction industry practices and standards.

Taylors Electrical Ltd will not cover problems which arise in an attempt to match existing materials. There are limitations inherent in the matching of existing materials such as stucco, drywall, paint, wood, tile, flooring, concrete, and the like. Exact duplication in matching, texture, and colour cannot be guaranteed. Variations within industry tolerances will be considered acceptable.

Taylors Electrical Ltd shall not incur any liability under this guarantee whatsoever for any direct or indirect loss including but not limited to loss of profit, loss of business opportunities, increased operating costs, consequential loss, purely economic loss, distress, suffering, inconvenience, discomfort, emotional trauma or otherwise, liquidated or other damages payable or suffered by any person, as a result in the delay of completion of a project.

Taylors Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised by defects in or the failure of the sub structure or any adjacent or surrounding materials or components.

Taylors Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised due to defects in the existing building, property, installation or construction site.

Taylors Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised by fire, lighting, flood, explosion, abnormal winds, earthquakes, acts of war, riots, civil commotion, radiation, falling objects, vandalism, subsidence or any other extraneous causes outside the reasonable control of Taylors Electrical Ltd.

Taylors Electrical Ltd shall not incur any liability under this guarantee where the workmanship, materials, components have been compromised by inaccurate, inadequate or insufficient designs, drawings, dimensions or other information provided or omitted to be provided to Taylors Electrical Ltd.

This guarantee only applies to labour, products and material supplied by Taylors Electrical Ltd as part of our contractual obligation.

Pool liners additional exclusions

The warranty does not cover loss of colour or print or other damage from chemical imbalance, poor water maintenance, overheating, overfilling, the pool fittings, the pool shell, algae, ground water or force majeure.

The maximum temperature for the Stoneflex liner is 33 Degrees Celsius.

The shell of the pool must have been constructed so that the fixings will stay in place to hold tension for the life of the liner.

Where the pool has been constructed by other contactors or the client the client accepts that no warranties or guarantees will be provided where defects in the construction of the pool cause issues or damage to the liner.